

Cloud Collaboration

Leap ahead with smarter collaboration and a leading solution that you don't have to manage yourself.

What is Cloud Collaboration?

Telstra's Cloud Collaboration helps you get more from your Unified Communications (UC) solutions by delivering the latest collaboration functions from the cloud, all under a simple per-user-per-month service model. Cloud Collaboration offers an ideal way to upgrade from legacy systems or to expand your existing UC capabilities. Your workforce can collaborate more easily and work more productively without having to worry about the costs and complexity associated with managing a premises-based solution.

How it works

Cloud Collaboration is built on Cisco Hosted Collaboration Solution (HCS) platform and is delivered over Telstra's global network. It is a fully managed UC solution that is flexible and scalable to suit your organisation's various worker types (i.e. user profiles). With Cloud Collaboration, you can rely on our unique skills, advanced Cisco technologies, network strength and vast experience in designing, deploying and managing UC and cloud solutions. Depending on the maturity of your business, together Telstra can design a solution that fits your business needs, you can opt for either a fully cloud-based or hybrid deployment that takes into account your previous investments.

Benefits

Improved collaboration and productivity

Enhances workforce collaboration across various time zones and functional boundaries. A productive workforce accelerates business results.

Scale-on-demand and customisation

You can choose features and functionalities from multiple worker types (i.e. user profiles with specific UC features), and can scale dynamically to suit your organisation's changing needs.

Lower total cost of ownership

A predictable per-user-per-month pricing model reduces your spend on the conventional hefty hardware investments, software upgrades and recurring maintenance costs.

Support workforce mobility

Supports UC applications such as integrated voice, video and presence across a wide range of handsets and devices.

Global experience with local expertise

Our Cloud Collaboration services are designed and delivered by certified experts with local knowledge and global experience.

Features*

Telephony

Feature-rich voice and video telephony solution.

Presence

Pulls user profiles and availability/busy calendar information from existing Outlook configurations.

Messaging

Manage messages with a unified mailbox accessible by voice or various interfaces.

Web conferencing

Join meetings virtually anywhere – desktop, laptop, tablet or various smartphone.

Video conferencing and TelePresence

Provides immersive video conferencing.

Integrated enterprise instant messaging with Jabber

Keep mobile workers productive on laptops, smartphones and tablets with easy access to voice, video, presence, instant messaging, voice messaging, desktop sharing and conferencing.

** Availability of all features is subject to local in-country licensing requirements.*

Add value with our range of complimentary services

- Global Voice over IP (VoIP)
- IP Virtual Private Network (VPN)
- SIP Connect
- Virtual Contact Centre
- Whispir.