

IDD Voice Hubbing

Delivering quality international voice services with competitive pricing.

What is IDD Voice Hubbing?

Telstra's IDD Voice Hubbing service enables carriers and international service providers to deliver international switched voice, data and fax traffic to more than 200 countries worldwide over its extensive and highly resilient global network.

Benefits

Global dual bilateral network

Traditional TDM bilateral Voice capacity with dual Points of Presence are accessible in Australia and Hong Kong.

High quality and call completion rate

Traffic is switched on direct bilateral connections to the destination countries or via quality approved partner routes to ensure the highest possible call quality and reach.

Network reliability

Telstra's network runs with a high level of redundancy in both switching and signaling that protects your traffic from cable breaks or traffic surges, to deliver superior performance.

Competitive pricing

Telstra reviews prices frequently to make sure that we are competitive against the market. Rate increases are usually subject to seven days prior notice but rate reductions can be implemented much quicker.

Features

Two service levels — Enhanced and Premium

Enhanced service provides price competitive routing using reliable suppliers; while Premium service offers a higher grade of service utilising our bilateral voice directs or premium suppliers with comprehensive CLI coverage

Caller Line Identification (CLI)

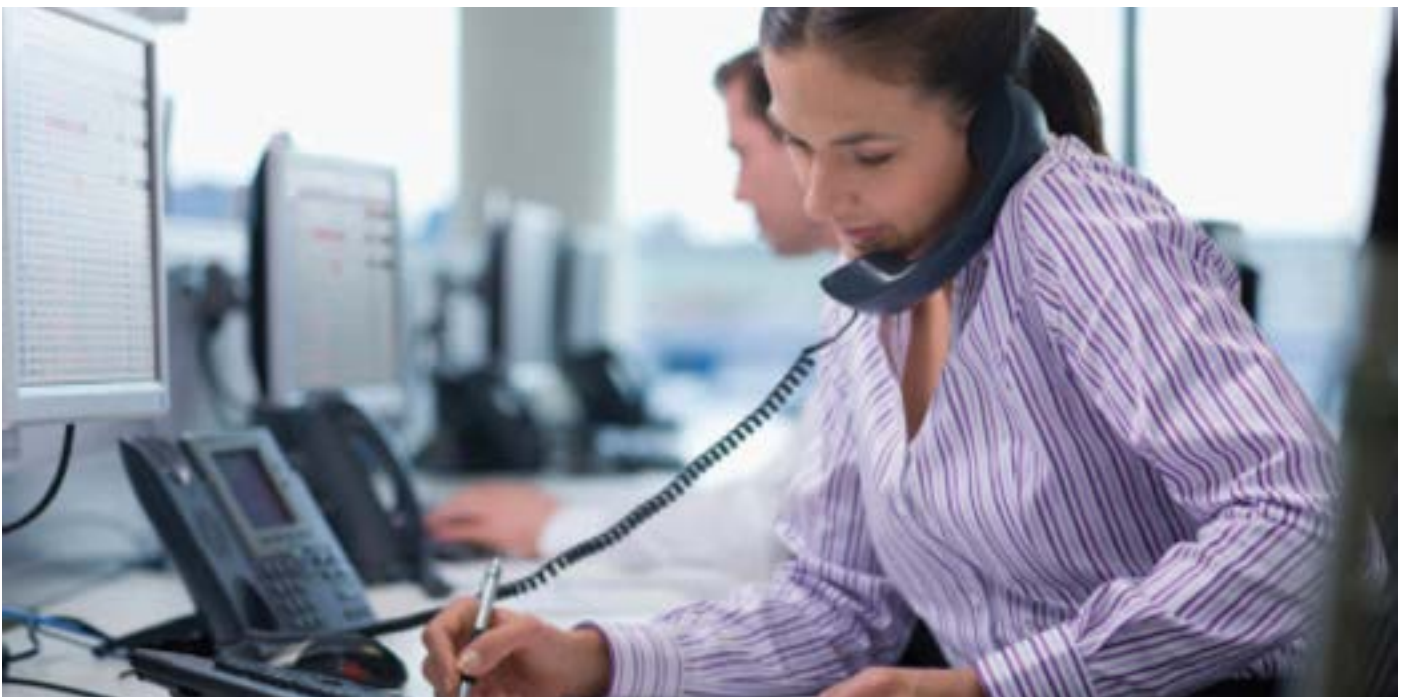
Delivers voice traffic with International CLI which is displayed with standard international code "+" or international access code to make returning calls convenient for end-users.

Multiple access options

Traditional Voice capability serviced through TDM (supporting various signaling options) or VoIP capability serviced through H.323 or SIP protocol.

24/7 customer service

Proactive traffic monitoring together with round the clock access to a multi-lingual help desk.



Contact your Telstra account representative or email tg_sales@team.telstra.com for more details.

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